

ACCESSIBLE GUIDE TO LOOE

Find accessible places to
stay, eat, visit and explore

INSIDE THIS GUIDE

MAP: Sensory and
wheelchair-friendly
routes

EXPLORE: Places to
shop, eat and stay

MUSEUMS: Discover
the town's history



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Produced for Looe Town Council, East Looe Town Trust, West Looe Town Trust
and Looe Harbour Commissioners



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WELCOME TO LOOE

When most Cornish fishing villages came into existence hundreds of years ago, accessibility for those using wheelchairs, or those with other disabilities wasn't really something that was considered.

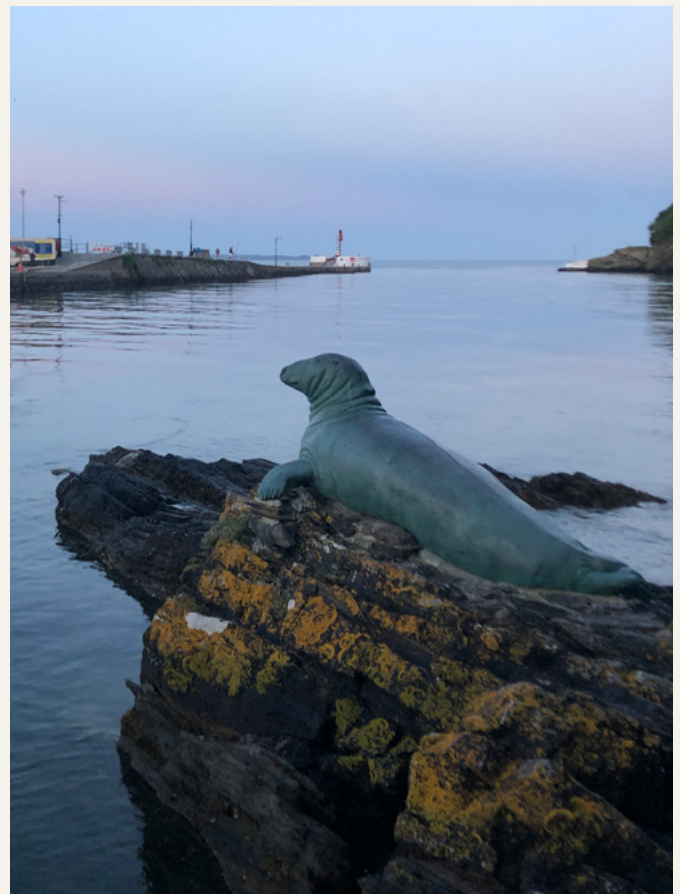
But today, here in Looe, we are keen to make sure that we do as much as we can to welcome everyone, including those with both visible and hidden disabilities, and other accessibility needs - for example, young families using pushchairs or buggies.

This is why Looe Town Council decided in 2022, to put together a guide to help those who have accessibility needs to be able to enjoy the many wonderful things that Looe has to offer. We joined forces with Access Cornwall, a not-for-profit organisation that provides accessible tourist information which is reviewed and checked by people who live with disabilities and learning differences. Access Cornwall asked a wide range of people with health conditions and disabilities, who live both in and around Looe and further afield, to go out and check just how easy it is for a variety of people to enjoy different places in the town.

As well as the Town Council, we worked with East Looe Town Trust, West Looe Town Trust and Looe Harbour Commissioners and the result is this guide. It includes a map and useful information about parking, accessible toilets, beaches and public transport as well as details about some of the businesses around the town. It is available both in print and online.

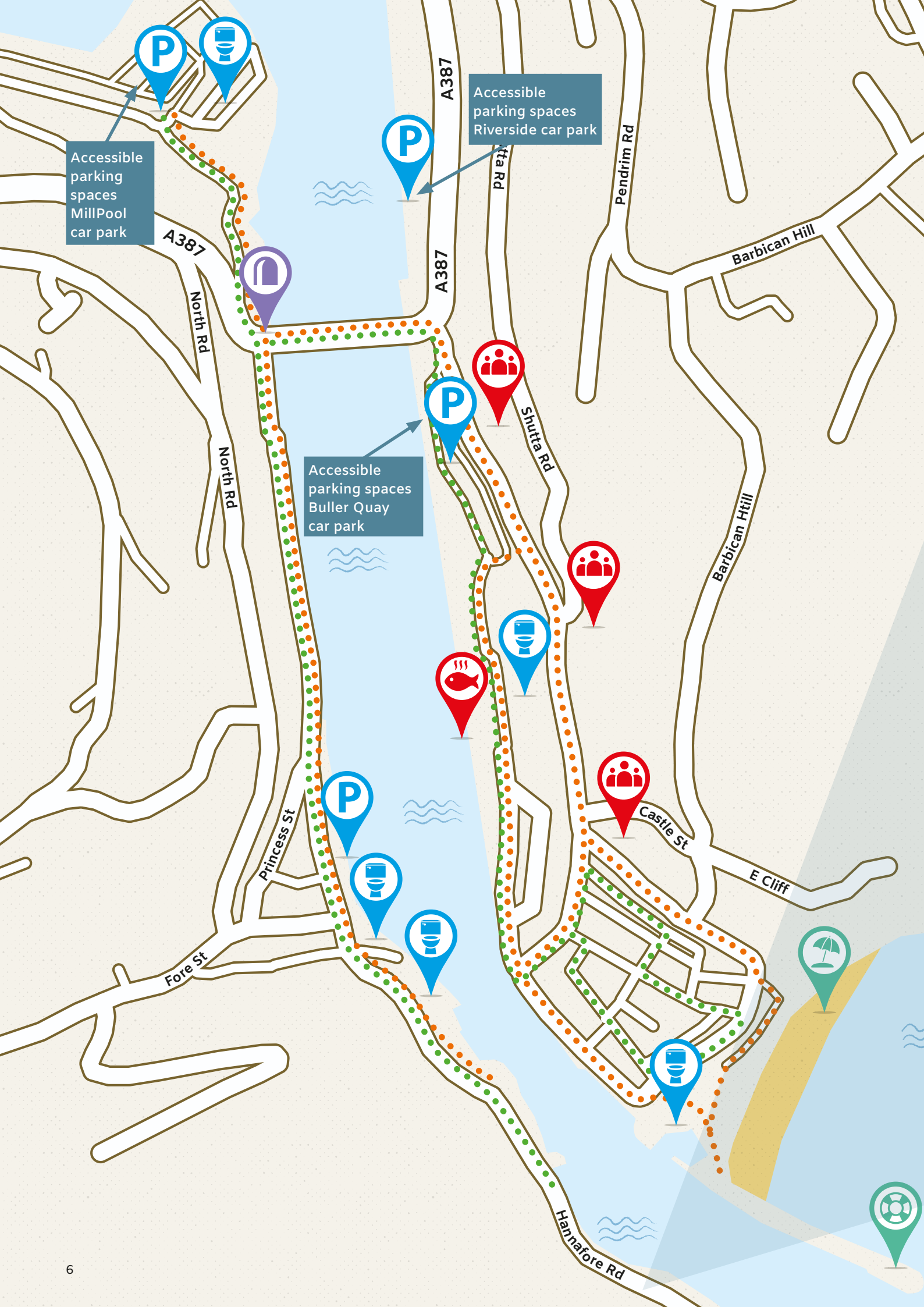
The aim is to help anyone with accessibility needs to plan a visit and also to see just how many places around Looe are accessible and truly welcoming to a wide range of people.

Like many older fishing towns, not everything is completely accessible, but take another look and you'll be very pleasantly surprised to see just how easy it can be to access the beautiful walkways along the river and how many wonderful businesses around the town have made huge efforts to be as inclusive as possible, including our two wonderful museums, The Looe Harbour Heritage Centre and the Old Guildhall Museum & Gaol. What also makes Looe a wonderful place to visit is our incredibly warm and welcoming community, who offer help and support to those who live locally and those who choose to visit us.



We hope you find this guide useful, and please do share it as widely as possible so that more people can enjoy our beautiful town.

Looe Town Council



Accessible parking spaces MillPool car park

Accessible parking spaces Riverside car park

Accessible parking spaces Buller Quay car park

MAP

WHEELCHAIR & SENSORY ROUTES



-  Sensory friendly route
-  Wheelchair friendly route
-  Accessible parking space
-  Accessible Toilets
-  Tunnel under bridge (dangerous crossing & steps)
-  Sensory alert: Strong smell of fish
-  Sensory alert: can be overcrowded in summertime
-  East Looe beach
-  Banjo pier



STEP BACK IN TIME

Looe has two fascinating and very different museums which allow visitors to immerse themselves in the rich heritage of the town.

Looe Harbour Heritage Centre at The Old Sardine Factory

Located on the western bank of the river, looking across the working harbour towards East Looe is the fabulously designed Looe Harbour Heritage Centre.

Here you can discover an array of stories about the town, from the building of the bridge from East to West, which is shared along with an incredible collection of old photographs of the town, illustrating how the new crossing was constructed and how that impacted the daily lives of the local townspeople.



You can also learn all about sardine fishing, which has been so vital to the local economy, including a video from Splatt the seagull, which makes the stories fun for kids.

There are stories from local fishermen and women of the town, along with videos and beautiful time lapses of the harbour, and interactive displays that are tactile and scented, sharing the history of the town right back to medieval times.

This is a beautifully accessible space, accessed along a wide, level pathway along the riverbank in West Looe. The museum is open plan, level and spacious and there is an accessible toilet and a coffee shop where you can sit and rest if you need to. There are a range of formats to discover information, ranging from audio and video displays to photographs as well as written information, and also sensory displays.

It's a great place to explore and there are workshops for schools and groups available.



Find out more:

www.looeharbourheritagecentre.uk Tel: 01503 264223





The Old Guildhall Museum and Gaol

Across the river, in the heart of the old, winding streets of East Looe, near the beach, you can find a very different, but no less intriguing adventure into Looe's history in the Old Guildhall Museum and Gaol.

Despite being a 15th century listed building, the team at East Looe Town Trust which run this lovely centre, with a team of volunteers have made it incredibly inclusive and accessible. There is a ground floor entrance which can be accessed via a portable ramp and there is information on the website so visitors can call the team and have the door opened and get support accessing the museum. For those who cannot access the upstairs gallery, the team have added a visual display downstairs where you can see and hear some of the stories, exhibits and displays which are upstairs.

It is a wonderful place to explore, filled with intriguing stories of smugglers and the old court room and a mysterious missing maiden

who is rumoured to haunt the museum to this day. There are a wide range of exhibits in a variety of different formats, and care has been taken to ensure that those with vision, hearing and mobility impairment, and learning differences can enjoy and learn a great deal in the museum. There is a wonderful array of important items in the town's history such as the old magistrates bench. You can learn about the Looe Valley Railway here and hear stories from WWII and much more. You can also visit the old Gaol, in the downstairs area and see the cells, and discover the story of Jennifer, a young woman who caught the eye of a town burgess, who put her in a cell overnight after which she was never seen again. Some of the volunteers feel she's still very present, however, and they're often aware of her on dark nights when they lock up for the day!



Find out more:

www.looemuseum.co.uk Tel: 01503 263709

STAY IN STYLE

Cornwall is packed full of places to stay, from hotels on the sea, to traditional pubs, to five star luxury self-catering accommodation. But having access issues can sometimes complicate things. Our team has spent time in Looe, exploring accommodation to suit anyone and everyone.

Hannafore Point Hotel, Marine Drive, West Looe

The Hannafore Point Hotel is a beautiful hotel on the seafront in West Looe. Many rooms have sweeping sea views, and this is a quieter and more tranquil area of the town. The hotel has its own restaurant, which has wheelchair access, and it also has Raffles Bistro and Bar which offers amazing sea views and good food. There is no level access to rooms, although there is a lift, most are accessed via three or four steps, so it is best suited for those who can manage a few steps. The team are extremely helpful and both the Raffles Bistro and Bar and Headland Restaurant are accessible by lift or via a ramped pathway with an accessible toilet. There is disabled parking across the road from the hotel and plenty of parking with level access close to the hotel.

www.hannaforepointhotel.com www.hannaforepointhotel.com/disability-statement

Tudor Lodges, Morval nr Looe

Seven purpose-built, award-winning, fully accessible lodges set in two acres of Cornish countryside. The lodges have been carefully designed to be as accessible as possible. Each lodge sleeps up to six people in three accessible bedrooms, with two bedrooms having level access onto rear decking. They have level-entry, wheelchair accessible showers, raised toilets with static drop down bars and washbasins with leg room for wheelchair users underneath.

Each lodge also has electric profiling beds, electric hoists, rise and recline chair, shower chair – all free of charge. Other mobility aids available without charge.

Tel: 01503 241290

www.tudorlodges.co.uk

The Portbyhan Hotel

The Portbyhan Hotel is situated on the West side of the river, right in the heart of Looe. Guests can enjoy views of the harbour and it is a short 10 minute stroll to the pubs, restaurants and beach in East Looe. There is a lift at the main entrance with two accessible rooms with full roll-in wet rooms. Visitors and guests can also access the five star restaurant which has beautiful views across to West Looe.

Tel: 01503 262071

www.portbyhan.com

Treworgey Holiday Cottages

This complex of 17 five-star self-catering cottages is based just outside Looe with beautiful views over the river valley. Treworgey has three cottages which have some accessibility, and ramps to cover small numbers of steps available on request. There is also a wheelchair which can be provided on request. In addition there are lovely facilities here including a lovely pool, spa treatment room and lots of play areas for children. Treworgey is run by a friendly helpful team who are keen to help with any accessibility issues.

www.treworgeycottages.com

Tencreek Holiday Park

Tencreek Holiday Park is a campsite which is open for tents, caravans and motorhomes and there are also two and three bedroom static caravans which are available to rent. These generally have one to three steps at the main entrance. The site is situated over a gently sloping site with mainly tarmac and gravel road access. There is a takeaway, bar and games room in the Castaways complex. Access to the bar, take-away and games room can be gained via either steps with a hand rail or a ramp with a width of more than 100cm with double doors open to 180cm wide. Castaways is in the majority sited upon one level with the exception being the dance floor and a small amount of seating. There is also an accessible toilet here, and another in the indoor pool area.

Tel: 01503 262447 **Email:** reception@tencreek.co.uk

www.dolphinolidays.co.uk/access-statement

Tregoad Holiday Park

Tregoad is tucked away in the Cornish countryside near Looe. It offers accessible accommodation with ramp access, wider doors, a wet-room and a lowered kitchen worktop. There is also comfortable lounge and a 32" TV. There is a swimming pool complex that has accessible showers, although staff may need to assist individuals into the pool as there is no hoist. All of the facilities on-site, including the shop are one-story buildings, which have a level entrance or ramp access into them. You can also enjoy the Stargazy Bar & Grill which has an accessible toilet. Staff are keen to ensure they welcome everyone and are happy to assist with any accessibility requirements.

Tel: 01503 262718

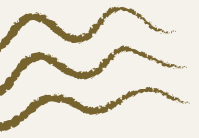
www.watersideholidaygroup.co.uk/our-holiday-parks/cornwall/tregoad

Kilminorth Cottages

Just outside of Looe, Kilminorth Cottages are a private village of cosy holiday homes at an ancient manor farm. Although they have no specific facilities for those with disabilities, the team go to huge lengths to make sure that the needs of all visitors are accommodated. Nothing is too much trouble and guests with different needs are regularly welcomed to the cottages. Measures can be taken to ensure parking is provided as close to the property as possible and staff are always on hand to help.

Tel: 01503 262832 / 07850 553280

www.kilminorthcottages.co.uk



LOOE BEACHES





East Looe Beach



Getting there: East Looe beach is a soft, sandy beach which is about 15 minutes for pedestrians to access from the main car parks through the town.



Access: There are three ramps down to the beach which are suitable for most wheelchairs.

In addition, those using mobility scooters or wheelchairs can use the concrete steps at the rear of the beach to sit beside family and friends if they prefer not to go onto the sand.



Facilities: There is an accessible toilet to the west of the beach near the Lifeboat station and harbour entrance. This is not a Changing Places toilet but big enough for most wheelchair users. It has a handrail and an emergency cord.

Please note this facility is available using a RADAR key and it is locked at, (or just before) 8pm each evening.



Places to eat: There is a café, The Pier, with level access just behind the beach, and many more cafés and fish & chips shops, and pasty sellers nearby in the town.



Sandchair hire? It is hoped sandchairs will soon be available to hire from the Old Lifeboat Gallery behind the beach.



Hannafore Beach



Getting there: Hannafore beach is a sandy beach with some rocks which is accessed from Marine Drive in West Looe, near to the Coastguard station. There is plenty of level, roadside parking close to the beach and a bus route also goes along Marine Drive.



Access: There is a ramp down to the beach, but a step at the bottom of the concrete before you go on to the sand. There is also a level walkway behind the beach which is level and wide enough for one wheelchair user.



Facilities: There is an accessible toilet along the walkway near the Coastguard station. This is not a Changing Places toilet but big enough for most wheelchair users. It has a handrail and an emergency cord. Please note this facility is available using a RADAR key and it is locked at, (or just before) 8pm each evening.





Places to eat: There is a café, The Hannafore Kiosk with lovely views over towards Looe Island. There is outdoor seating which is level and picnic benches that can accommodate wheelchair users right beside the beach. This serves drinks, ice cream, cakes and hot and cold meals such as pasties and sandwiches.

www.hannaforekiosk.co.uk



Dog friendly? East Looe beach is privately owned by East Looe Town Trust and the main beach here only allows assistance dogs at all times of the year. Dogs are allowed on West Looe beach.



Time to Eat

A holiday in Cornwall isn't just about the gorgeous views, it's also about the best food. From light bites to three courses, here are Access Cornwall's findings for the places to eat out in Looe.

Restaurants

The Headland Restaurant, The Hannafore Point Hotel, Marine Drive, West Looe

The Hannafore Point Hotel is a beautiful hotel on the seafront in West Looe. Here you can find The Headland restaurant, which has ramped access to the right of the restaurant and which also has an accessible toilet. The food and the views are excellent and you can enjoy a three course table d'hôte dinner menu, fine food and fresh local produce coupled with friendly, yet professional service.

www.hannaforepointhotel.com/the-headland-restaurant

The Sardine Factory Restaurant, Quay Road, West Looe

This is a restaurant with an excellent reputation for food located in West Looe overlooking the river towards East Looe. It was awarded a Michelin Bib Gourmand in 2020. Innovative and modern coastal cuisine served using the freshest of day boat fish from Looe market opposite the restaurant. It can be accessed via a wide, level pathway along the river, which can be accessed from the main car parks and bus station. There is a lift from the ground floor to the restaurant level and it has an accessible toilet.

www.thesardinefactorylooe.com

Tel: 01503 770262

enquiries@thesardinefactorylooe.com

The Portbyhan Hotel

The Portbyhan Hotel is situated on the West side of the river, and the restaurant, which is accessible via a lift, offers five star food and beautiful views across the river towards East Looe.

It is open for breakfast, lunch and Sunday carvery.

www.portbyhan.com/dining/

Tel: 01503 262071

The Black Swan

The Black Swan on Fore Street is a modern, friendly bar with a diner / wine bar feel. It serves traditional pub food and has a good selection of drinks. The bar is largely accessible to smaller wheelchairs and has good level access with small steps marked. The staff are also friendly and keen to make sure everyone is welcome. There is no accessible toilet but the public accessible toilet is a short distance away across the street immediately opposite - do be aware this closes at 8pm.

www.facebook.com/blackswanlooe

Tel: 01503263002

The Old Sail Loft

With a beautiful setting overlooking the harbour in East Looe, you will find the Old Sail Loft nestled on Quay Street. One of Looe's highest regarded restaurants, with multiple accolades to its name, The Old Sail Loft is certain to not disappoint. The building itself is said to be 450 years old but the food has a much more modern twist, from Cornwall's finest steaks and poultry, the freshest of fish from right outside their door to exciting vegetarian and vegan dishes. A lovely, intimate atmosphere. It is recommended to book to avoid disappointment.

www.oldsailloftlooe.co/home

Tel: 01503 262131

Cafés & takeaways

Kellys Fish and Chips

Kellys is a traditional Cornish fish and chip shop that has a modern feel. The menu offers what you would expect but also caters to those who fancy something different. Kellys are also committed to Cornwall, they are passionate about sustainability and local produce, whether that be their various fish or Cornish potatoes. Approaching from the pavement there is a considerable lip into the restaurant but once inside the downstairs is completely flat. The counter is rather high, however staff were really accommodating and helpful. Unfortunately there is no wheelchair access upstairs, but lots of space downstairs.

www.kellysfishandchips.co.uk

Tel: 01503 263020

Email: info@kellysfishandchips.co.uk

Catch

Found in East Looe, Catch is a traditional fish & chip shop with something different. Here you will find not only the freshest, sustainable fish but also chips made from potatoes farmed less than 10 miles away. The menu has a full and varied fish selection as well as a host of sides and extras to choose from. They also serve gluten free fish and chips which is a definite added bonus. Although there are steps to the main entrance, you can access Catch via ramped access to the left and there is a doorbell to alert staff you are there.

www.catchtakeout.co.uk

Tel: 01503 264949

Email: info@catchtakeout.co.uk

Cornish Bakery

Located in East Looe, Cornish Bakery offers coffees, cakes, savoury bakes and, of course, pasties to eat-in or take away. There is level access to their shop in Looe, all areas are accessible and assistance dogs are welcome.

www.thecornishbakery.com

Tel: 01503 263990

The Pier Café

Fully licensed beach café with indoor and outdoor seating which is located on the beach front in East Looe. The café can be accessed via level access from the seafront and serves freshly cooked breakfasts, cakes, teas and coffees. There were friendly waiting staff who wanted to make sure we had everything we needed. There are larger print menus and a black board - which was easy to read. There is an accessible toilet nearby on the seafront.

www.facebook.com/LooePierCafe

Tel: 01503 269147

Email: piercafe.looe@gmail.com

The Old Boathouse

Set on the edge of the river in East Looe, The Old Boathouse is near to the beach and a perfect place to stop off for sandwiches, paninis, coffees or cream teas. There is good level access and seating indoors and outdoors. It does get busy but staff are very friendly and efficient and happy to help with special food requirements.

www.facebook.com/TheBoathouseLooe

Tel: 01503 262230

Tasty Corner

Tasty Corner is a friendly café in West Looe near to the river ferry across to East Looe and St Nicholas' church. There is a kerb up to the café entrance which needs some navigating, but there is also outdoor seating which is under shelter. The staff are friendly and you can enjoy really great coffee, cake and sandwiches as well as hot meals such as breakfast and Sunday lunch. Although there are no toilets inside, there are toilets, including an accessible toilet a short distance away on the river bank.

www.visitlooe.co.uk/eat/tasty-corner-p2923713

Tel: 07973 660995

Shopping and Entertainment

Shopping

The Old Lifeboat Station Gallery

Situated near to the beach in East Looe, this beautiful little gallery is well worth a visit. It is run by a local community of artists, who volunteer and support the gallery and there are some beautiful paintings and craft works in the gallery along with some thoughtfully curated gifts.

www.facebook.com/theoldlifeboatstation

Email: sarahsart72@icloud.com



Cornwall Hospice Care

The shop has flat step free access at the entrance, but there are two steps to the rear. Staff were very friendly in the shop and said if there is anything people would like to view from the upper level of the shop that they are happy to fetch things down for customers.

Overall, the shop is very spacious and had wide, uncluttered, walk ways.

www.cornwallhospicecare.co.uk/shop-cornwall/store-finder/looe-lifestyle

Tel: 01503 265774

Mayflower studio

The Mayflower Studio on Fore Street is a family owned shop which is well-stocked, with plenty of games, toys, beach items and

greeting cards. It has ramped access and can be navigated by most wheelchairs. It does get busy in the summer as do most shops in Looe!

www.facebook.com/mayflowerstudiolooe

Tel: 01503 262276

Quayside Fresh Farm Shop

A traditional local farm shop selling fresh local produce, local meats and cheeses, fresh bread. They also have a refillable milk station and a post office. Quayside is nestled in the heart of Looe, near to the river, and accessible via a level and accessible route from the main car parks. The shop is open seven days a week and has level access and fairly wide aisles. Much of the produce is set out within good reach of those who have mobility issues.

www.quaysidefresh.co.uk

Tel: 01503 262838

The Old Mill Gift Centre

If you park in the Millpool car park and walk into town this will be the first gift shop you come across. It has completely flat access, and although it is full inside it is laid out in a way to make it easily accessible. Old Mill offers things expected from a seaside shop but also is fully packed with every curiosity you didn't realise you needed. From Dr Who to Wallace And Grommit. An absolute treasure trove.

www.theomgc.co.uk

Tel: 01503 262104

Henrietta Pyewacket

A must-see for all Harry Potter lovers. This is definitely a shop you wouldn't expect to find in the Muggle world, let alone in Cornwall. This seems to be your one stop shop for anything and everything from the wizarding world in Looe.

www.facebook.com/harrypottergifts

Uncharted

A gift shop found in East Looe, at Seafront Court, on the edge of the river, this is a shop which seems to focus on the weird and wonderful. With a human size Betty Boop outside, you can find all sorts of counter-culture inside. From skulls, dragons and motorcycles to collectable models of Betty Boop herself. They have a wheelchair ramp and ample space inside.

www.facebook.com/UnchartedLooe

Tel: 01503 262223

Things to do

Looe Harbour Heritage Centre

Located in West Looe, the Looe Harbour Heritage Centre is a really interactive and fascinating space to learn more about the trading history of Looe and its harbour. The centre is set on the edge of the river along a wide and level path, with beautiful views. It is set out around an open plan, level space, ideal for those who use wheelchairs, frames or who have mobility issues. There are also lots of sensory and interactive displays, and plenty of information and exhibits for those with vision impairment, hearing impairment or sensory processing needs. The staff are also experienced at supporting people with Special Educational Needs and there is an accessible toilet on the premises as well as a lovely coffee shop. Well worth a visit.

www.looeharbourheritagecentre.uk

Tel: 01503 264223

Email: info@oldsardinefactory.com

The Old Guildhall Museum and Gaol

Tucked away in the heart of East Looe, close to the beach, this lovely old museum is located in an old former fishing loft, which is a listed building. Despite this fact, the team at East Looe Town Trust who run the museum have made it incredibly accessible. The main entrance is up some steps, but there is a second entrance on the ground floor on the opposite side of the building which can be accessed via a portable ramp. On this ground floor, there is also a visual

and audio display setting out the main exhibits which are on the upstairs floor for those who cannot access that level. The ground floor can be accessed by most wheelchair users and there are also seats for those with mobility issues who do not use a wheelchair. There are both audio and video displays as well as interactive displays for those with visual impairments or dyslexia who may find lots of written materials difficult and there are also audio stories to be enjoyed. The volunteers are also very knowledgeable and happy to help with any accessibility issues.

www.looemuseum.co.uk

Tel: 01503 263709

Email: info@eastloometowntrust.co.uk

Riverside Amusements, West Looe

This amusement arcade is wheelchair accessible and has ramps and doorways which are generally wide enough to accommodate wheelchairs, although larger vehicles may find it tricky.

It is located near to Millpool car park on the west side of the bridge between East and West Looe and has a variety of games including toy grabbers and light gun games.

Tel: 01503 262688



Looe Leisure Ltd

A smaller arcade in the centre of East Looe on The Quay which our access reviewer Seb could navigate in his manual wheelchair, although some of the access ways were a bit narrow. Good reviews for friendly and helpful staff.

Tel: 01503 262426



Potty about Potter



An unexpected magical treasure trove is waiting to be discovered in the heart of Looe...

“There were shops selling robes, shops selling telescopes and strange silver instruments Harry had never seen before, windows stacked with barrels of bat spleens and eels’ eyes, tottering piles of spell books, quills, and rolls of parchment, potion bottles, globes of the moon....”

Fans of J.K. Rowling’s famous schoolboy wizard will recognise this extract from Harry Potter and the Philosopher’s Stone as a scene where Harry discovers the wonders (and weirdness) of Diagon Alley, the magically hidden London high street for witches and wizards.

The same sense of wonder and intrigue can be felt when you enter the unique and very beautiful shop that is Henrietta Pyewacket, at 15 Buller Street in Looe.

Here you can discover everything from swirling and sparkling potions (that are in fact sugar free and incredibly refreshing soft drinks), wands, teacups with tea leaf patterns resembling The Grim, (a reference to The Prisoner of Azkaban book), elf toys, owl toys, ferocious monster books, beautiful quills and reams of other gifts inspired by the Harry Potter and the Fantastic Beasts books and films.

The shop is very accessible with good lighting and level access from the street as well as good space for turning and browsing for wheelchair users. Gifts are set at an



array of different heights. And, importantly, the young lady whose passion for all things Hogwarts inspired this family business, is incredibly helpful and friendly. As well as possessing an encyclopaedic knowledge of the wizarding world created in the books, she has lived experience of accessibility challenges herself.

In fact, this incredibly lovely individual is neurodivergent, and for those who are unaware, neurodiverse people often have very strong interests. As well as posing challenges, being neurodiverse can bestow many talents and strengths, including high levels of knowledge and enthusiasm for particular topics. In this case a love of the Harry Potter books has been the motivation for this beautifully curated array of gifts and memorabilia.

“I found that when I read the books I felt a real connection with Harry,” says the founder of Henrietta Pyewacket. “Harry comes from the ‘muggle’ or non-magical world and finds himself something of an outsider in the wizarding world. Many neurodiverse people have the same sense of being ‘different’ in a world where most people are neurotypical and I felt very drawn to the stories.

“Also of course, the books are so imaginative and inspiring. My family runs shops in Looe and it seemed a very natural thing to use my love of the stories to inspire Henrietta Pyewacket. I enjoy finding new things to put in the shop and also meeting so many people who share my interest in the books and the characters.”



You can find Henrietta Pyewacket at: **15 Buller Street, Looe, PL13 1AR** and see the Facebook page at www.facebook.com/harrypottergifts



ESSENTIAL INFORMATION

Car parking

Looe has five areas where there are disabled car parking spaces, and importantly, there is good level or ramped access from all of these to the town. It is one of the most accessible fishing harbours in Cornwall for this reason.

Millpool Car Park, PL13 2AF

This is the largest car park in Looe with 964 spaces spread across a level, tarmac car park, which has accessible routes into both East and West Looe. There are 11 accessible spaces for Blue Badge holders, including two at the end furthest away from the town and nine near to the accessible toilet which is also located in this car park. You can park all day at this car park which is not the case at some car parks nearer to town in East Looe. Also bear in mind that there is limited parking in the town centre and restricted traffic access to the centre of East Looe.



Blue badge holders must pay the normal parking fee unless:

- The vehicle is registered under [Cornwall Council's exemption scheme](#)
or
- The [vehicle is specially adapted for a disabled person](#)

All blue badge holders must display a valid blue badge with time clock set at time of arrival.



Buller Quay Car Park, East Looe, PL13 1DX

Situated near to the river, across the bridge in East Looe, you can find three accessible parking spaces here but this car park tends to get full quite quickly. This is a level, open plan car park with 134 bays in total. It is open 24/7 and is patrolled and well lit with CCTV.

Riverbank car park, PL13 1HN

There are 64 spaces in the car park which is in East Looe nearer to the train station but 40 available as some are for permit holders only. It is a fairly short, level walk into town. There are accessible spaces here for Blue Badge holders, but you can only park for a maximum of three hours.

Quay Rd, West Looe, PL13 2BU

This car park near St Nicholas' church has a small number of spaces including accessible spaces and may be a good option if you are staying in West Looe, however it does get full quickly. It is near to an accessible toilet and also close to the Looe Harbour Heritage Centre.

Marine Drive, Hannafore

If you continue driving through West Looe to Hannafore Drive, you can find parking on the road here close to the dog friendly beach at Hannafore as well as hotels and cafés, and also close to the accessible toilets at Hannafore. The road is generally level and the views over Looe Island here are beautiful.



EV Charging points

There are two EV charging points in Looe, in the Millpool Car Park. There are also a few in the surrounding area.

Accessible toilets

Given its name one would expect a high standard of facilities in Looe and there are.

Looe Town Council manages five toilets in the town, all of which have accessible toilets including:

The Millpool
Guildhall
Seafront
West Looe
Hannafore

Most toilets are open every day of the year except 25th and 26th December, and are accessible with a RADAR key. Public toilets are available from 8am to 6pm and longer than this in the summer months. RADAR facilities remain open 24-hours a day at all our sites except for the Seafront.

Our volunteer team could use them all, although none of them require a hoist i.e. full Changing Places facilities to use them. Also none of our volunteers was using a mobility scooter which tend to be larger and require more turning space.

It is also worth noting that there are accessible toilets at some establishments, including:

- Looe Harbour Heritage Centre on Quay Road
- The Sardine Factory Restaurant (accessible via lift)
- The Hannafore Point Hotel in the Headland Restaurant, accessible via lift or ramped path not the main entrance.

Public transport

Train

Looe is accessible via the beautiful Looe Valley line which is linked to Liskeard on the main train route through Cornwall. The train station is located at Station Road and is within reasonable walking distance of the town along a level road. There is accessible parking at the train station car park for Blue Badge Holders. All Blue Badge holders need to register their vehicles on APCOA Blue Badge Portal. Please ensure that your Blue Badge is always displayed when parking at this station car park. If dedicated Blue Badge bays are occupied, please park within any available space, and display your Blue Badge. You will need to register but parking is still free for Blue Badge holders.

Register on bluebadge.apcoa.co.uk

Buy tickets and book assisted travel at www.gwr.com

Bus

GoCornwall bus service provides bus services to Looe from towns including Plymouth and Saltash, Liskeard and St Austell. There are bus stops at Quay Road in West Looe, on Station Road in East Looe and also on Marine Drive, Hannafore.

www.gocornwallbus.co.uk

Taxis

Looe Taxis have a vehicle with room for folding wheelchairs.

www.looetaxis.com

Tel: 01503 262 405

Email: looetaxis@hotmail.com

Scenic Cars in Looe also offer local journeys, tours and airport or station transfers and have accessible vehicles.

www.scenic-cars.co.uk

Tel: 07790 886137





Discover Looe's new Land Train

An exciting new offering beginning in Looe in 2023 is the Looe Heritage Tours land train. Jamielee who is running the new transport around Looe explains.

"This new business is one we started as a family when we realised the need for this service in Looe, as our family grew and as our family became less able with age.

"We also have a passion for the great heritage of our town and realised this was a great opportunity to share this with our visitors.

"Our land train will start from the Looe Tourism Information Centre in the Millpool and will travel all the way to the beach and seafront, where you can hop off and hop back on later after enjoying East Looe. The full tour will then continue across to West Looe and up to Hannafore, where again you can hop off and continue your tour after enjoying the area.

"Our tours will be seasonal and at this stage is subject to further recruitment in order to offer a full 7 day service. We hope to operate, when fully established, between Easter and October half term, 7 days a week and between the hours of 9am to 6pm. Outside of this period we will operate during weekends only and for seasonal events and half terms on limited hours. These times will be updated on our tour information boards daily.

"The tour will have three stops from start to finish and will cost just £2 per person to each point. For example if you wish to travel from the car park to the beach it is only £2. Alternatively you can pay £5 and complete the full tour at your convenience, hopping on and off as much as you like with full day access to our service.

"Our friendly team will help anyone with mobility or vision impairment on and off our carriage, and wheelchairs and other accessibility equipment can, where possible be stowed away securely in our train at no extra cost."



For more information you can find Looe Land Train on Facebook and Instagram or email Jamielee at looeheritagetours@gmail.com

ACCESSIBLE GUIDE TO
CORNWALL

Find accessible places to
stay, eat, visit and explore



INSIDE THIS GUIDE

MAP: Beaches with
wheelchair hire

EXPLORE: Places to
shop, eat and stay

HIT THE TRAIL:
Accessible routes
around Cornwall



Discover accessible places to stay, eat,
visit and explore around Cornwall with
the new Accessible Guide to Cornwall

Find more places online too at
Access Cornwall

www.accesscornwall.org.uk

**NORTH EAST
CORNWALL**

LAUNCESTON

PADSTOW

WADEBRIDGE

**MID CORNWALL
NORTH**

BODMIN

LISKEARD

NEWQUAY

SALTASH

ST AUSTELL

**WEST
CORNWALL**

TRURO

**SOUTH EAST
CORNWALL**

ST IVES

REDRUTH

**MID CORNWALL
SOUTH**

PENZANCE

HELSTON

**LIZARD
PENINSULA**



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